

WELCOME

Resources for Healthcare Providers

Featuring April Thornton and Jewel Loff

August 28, 2024
12:00pm-1:00pm PDT

1

THANK YOU FOR JOINING US TODAY!

Please keep cameras and microphones off during the presentation portion of this webinar.

Feel free to unmute and turn cameras on during Q&A portion of the webinar.

Audio Settings ^ Chat Leave

Ask the presenters questions by writing them in the Chat Box

The presentation will be sent to attendees following the webinar.

2

SESSION I & II: RECORDINGS AND SLIDES

SESSION I: "The Lenses of Addiction"
featuring Dr. Mario San Bartolome



Recording



Slides



SESSION II: "The Effects of Stigma on Service Access and Engagement"
featuring Ms. Stephanie Jeffcoat and Dr. Heather Briscoe




Recording



Slides



3

Orange County 2nd Annual Summit: Improving Care for Families Affected by Perinatal Substance Use

Oct 24, 2024

9:00am - 4:30pm

Registration
NOW OPEN!



Scan to Register

Location:

OC Behavioral Health
Training Center

750 The City Drive South, #130
Orange, CA 92868

Attendees can expect to...

- Learn about the progress Orange County has made towards improving outcomes for families affected by perinatal substance use
- Participate in a strategic planning session aimed at sustaining Orange County's Family Wellness Initiative
- Connect with partners across systems who are passionate about seeing outcomes improve for the families of Orange County.

4

TODAY'S SPEAKERS



April Thornton



Jewel Loff

5



OC health
CARE AGENCY

**Overview of
Perinatal Treatment Services**

6

Presentation Overview

- **Overview of Substance Use Disorder (SUD), Behavioral Health Services (BHS) Continuum of Care**
- **Recovery Support Services, Withdrawal Management and Residential Overview**
- **Contacts for referrals**

7

7

Overview of SUD BHS Continuum of Care

- **Outpatient**
 - Outpatient
 - Intensive Outpatient Treatment (IOT)
 - Recovery Services
- **Residential**
 - Clinically Managed Low-Intensity
 - Clinically Managed High-Intensity
- **Withdrawal Management**
 - Clinically Managed Withdrawal Management
- **Narcotic Treatment Program/Narcotic Replacement Therapy**
 - Medication Assisted Treatment services

8

8

Levels 1.0 Outpatient and 2.1 Intensive Outpatient

- Three county-operated adult SUD programs for adult Medi-Cal beneficiaries and uninsured clients
 - Perinatal services available at these locations
 - Aliso Viejo
 - Anaheim
 - Santa Ana
 - DUI/Drug Court Programs available at these locations and 1 additional location
 - Costa Mesa

9

9

Level 3.1/3.5 Residential

- One Perinatal provider: Vera's Sanctuary
 - Located in Trabuco Canyon
 - The capacity for beds: 18
 - Pregnant and 12 months post-partum are both considered priority populations
 - Children up to 18 months of age are accepted

10

10

NTP/OTP Programs

NTP/OTP services are available for adult Medi-Cal beneficiaries and clients without insurance. Provided to adults in jail who were receiving methadone prior to incarceration

NTP services available include:

- **Methadone Maintenance, 21-day methadone detox, Disulfiram, Buprenorphine, Naltrexone and Naloxone**

County-contracted providers:

- **Western Pacific Med Corp and Rehab (Not for profit) – adolescent and adult populations served**
 - Costa Mesa – Medi-Cal beneficiaries and clients without insurance
 - Fullerton – Medi-Cal beneficiaries and clients without insurance
 - Stanton – Medi-Cal beneficiaries only
 - Mission Viejo – Medi-Cal beneficiaries only
- **Acadia - Recovery Solutions**
 - Santa Ana – Medi-Cal beneficiaries only

11

11

Non-NTP-Based MAT Programs

- **Established non-NTP-based MAT services with 4 County-operated clinics and 1 Contract Provider**

County-contracted providers:

- **Western Pacific Med Corp and Rehab (Not for profit) – adolescent and adult populations served**
 - Costa Mesa – Medi-Cal beneficiaries and clients without insurance
 - Fullerton – Medi-Cal beneficiaries and clients without insurance
 - Stanton – Medi-Cal beneficiaries only
 - Mission Viejo – Medi-Cal beneficiaries only
- **Acadia - Recovery Solutions**
 - Santa Ana – Medi-Cal beneficiaries only

- **Medications offered: Buprenorphine, including long acting Sublocade, Naltrexone including long acting Vivitrol, Naloxone**

12

12

Recovery Support Services

13

13

Recovery Services



All County-operated County Clinics and County-Contracted providers offer Recovery Services



Our Recovery Services model is used as a step-down, or a long-term recovery model, in our system of care and is integrated into our providers

14

14

Recovery Services



Offered to clients who have completed a treatment program



Services include:
Assessment
Care Coordination
Counseling (individual and group)
Drug Testing
Family therapy
Recovery Monitoring
Relapse Prevention

15

15

Recovery Residences

- **Two Recovery Residences serve perinatal women**
- **67 bed capacity for women with children**

16

16

Peer Mentoring Services

- **Available for adults and adolescents who are enrolled or attempting to enroll in SUD services**
- **Services include**
 - Community reintegration from structured environments such as incarceration, hospitalization and residential programs
 - Navigating through our system of care
 - Reduce barriers attending SUD treatment services
 - Referrals and linkage to services such as housing, health care, vocational and educational support
 - Support with attending appointments
 - Transition between levels of care in the SUD Network

17

17

Contacts and Referrals

OC Navigator – [OCNavigator.org](https://ocnavigator.org)

OC Links – 855-OC LINKS

18

18


 OC Health Care Agency
@ohealthinfo
@ohealth
@oc_hca
@ohealth



www.ohealthinfo.com





19

19


Jewel Loff
Director


A Project of The Coalition of Orange County Community Health Centers

An initiative of the Coalition of Orange County Community Health Clinics



20



Jewel Loff
Director




21

Federally Qualified Health Centers

What they are, what they do, and who they serve

MATCONNECT

What it is, what it does, and who we serve



22

Federally Qualified Health Centers (FQHC)

When and Why?

Established

In 1965 by President Lyndon b. Johnson as part of the “War on Poverty” civil rights program

Purpose

To provide affordable – high quality- comprehensive primary care to medically underserved populations, regardless of their insurance status or ability to pay



23

FQHCs Guidelines

- Provide comprehensive primary care across the patient's lifecycle;
- Be located in a federally designated medically underserved area (MUA) or serve medically underserved population(s) (MUP);
- Adjust charges for health services on a sliding fee scale according to a patient's income;
- Be governed by a board of directors comprised of a majority of patients of the clinic



24

Benefits Of the FQHC Program

- Program funding for operational expenses;
- Access to PPS Prospective Payment System which covers the cost of care for each patient;
- Medical malpractice liability coverage under the Federal Tort Claims Act;
- Federal loan guarantees for capital improvements;
- Access to 340B Drug Discount Program;
- Provider loan forgiveness programs.



25

HRSA Health Center Program

Program Awardees:

Nationwide	1,400
California	283

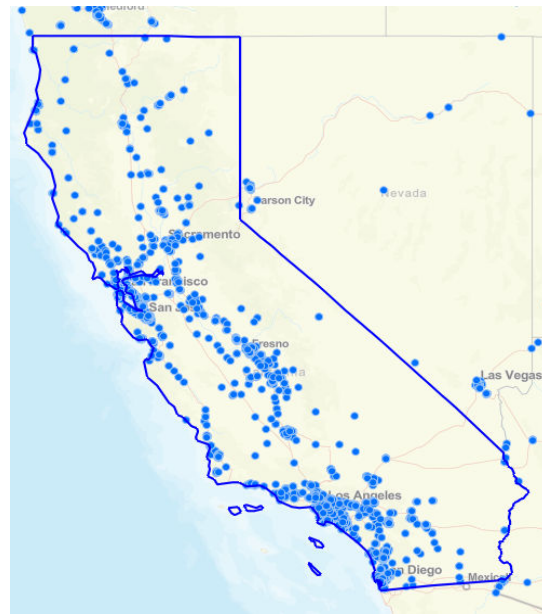
FY 2023 Funding:

Nationwide	\$11,556,945,979
California	\$1,352,713,102

Federal Poverty Guidelines*

Nationwide	5.6%
California	5.2%

*Percentage of patient living below 200% of FPL



26

All services must be provided, regardless of the patient's ability to pay for the services


Services Provided

Required Services

- Primary Medical Care (including access to labs, imaging, and radiology services)
- Preventive Health Care Screening
- Dental Services
- Behavioral Health Services
- Translation Services

Optional Services

- Medication Assisted Treatment
- Case Management
- Transportation Assistance



27


All services must be provided, regardless of the patient's ability to pay for the services

FQHC

“The Best Kept Secret”

Includes

- Uninsured
- Undocumented
- MediCal Recipients



28



Goal: Providing access to care for Substance Use Disorder services for Orange County residents, through network of FQHC clinics

Outpatient MAT Services



29

Medication Assisted Treatment (MAT)

The use of FDA-approved medications for alcohol and opioid use disorder, in combination with counseling and behavioral therapies, to provide a "whole-patient" approach to the treatment of substance use disorders.



30

The Targeted Patient for MAT

- Completed multiple abstinence-based programs but is still not stable
- Patients with unusually strong cravings
- Patients lacking family and/or community support
- Used to treat opioid and alcohol use disorder.

Not effective for methamphetamine, cannabis, benzodiazepines, and sedative addiction.



31

Referring a Patient to MATCONNECT

Three Ways to Refer a Patient to MATCONNECT

1. Have the patient call a participating MATCONNECT clinic directly for an appointment.
2. Provide the patient with the MATCONNECT telephone number **(714)352-5990 ext. 3**
3. A Case Manager or any referring person can call the MATCONNECT telephone number **(714)352-5990 ext. 3** to schedule an appointment for the patient.

MATCONNECT staff will follow-up with the patient until the first appointment is completed



32

Not Ready for Treatment?

MATCONNECT



- Make an appointment with the provider or the Case Manager to discuss treatment
- Make an appointment with a mental health provider to discuss treatment
- View personal testimony videos for MATCONNECT
- Attend a group meeting for MAT patients

33

Other MATCONNECT Services



- Provide free NARCAN
- Voucher for free California ID card
- Obtain a free telephone (qualification required)
- Free bus pass to attend MAT appointment
- Free group meetings for MAT

34

List of MATCONNECT Clinics



35


MATCONNECT Patients

Jan. 2020 Through June 2024

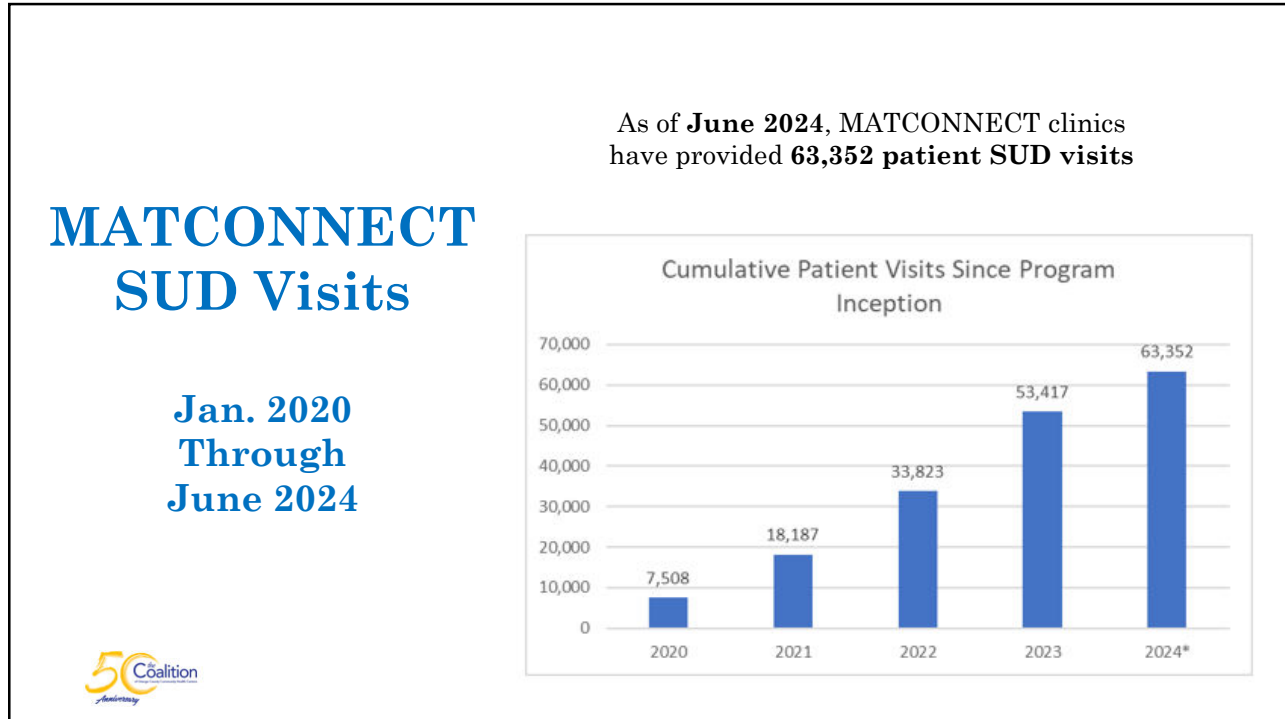
In **2019**, only **103 patients** received MAT services in Orange County FQHC Clinics.

As of **June 2024**, MATCONNECT clinics have provided **3,534 unduplicated patients** with MAT services

Year	Cumulative Unduplicated Patients
2019	103
2020	658
2021	1316
2022	2162
2023	3074
2024*	3534



36



37

MATCONNECT Contacts

Director
Jewel Loff (949)300-4890


Medical Director
Dr. Mario San Bartolome (562)394-2469

Community Outreach
Kevin Tygard (657)607-7283

Jail In-Reach
Joshua Castro (657)618-0485




38




CA Bridge is a program of the Public Health Institute.

CA Bridge Model: Treatment


Community Resources



- Make medication for addiction treatment (MAT) accessible in the emergency department and all hospital departments without complicated restrictions and procedures.
- Provide rapid, same-day treatment in response to patient needs.



39




CA Bridge is a program of the Public Health Institute.

Orange County Hospital Sites

Community Resources

Hospital ED*

***Partial List**



Hospital	Navigator	Email	Phone
Children's Hospital of Orange County (CHOC)	Elizabeth Nevarez	Elizabeth.Leal@choc.org	
	Ashlie Rodriguez	Ashlie.Rodriguez@choc.org	
Foothill Regional Medical Center	Paula Kirbo	paula@conejohealth.com	818-390-9444 x916 Cell: 805-871-9618
Garden Grove Hospital and Medical Center	Kameka Smith	ksmith18@primehealthcare.com	714-843-5047
Hoag Hospital Irvine	Shaunnetta Branham	shaunnetta.branham@hoag.org	949-997-7055
Hoag Memorial Hospital Presbyterian	Shaunnetta Branham	shaunnetta.branham@hoag.org	949-997-7055
Huntington Beach Hospital	Kameka Smith	ksmith18@primehealthcare.com	714-843-5047

40

Community Resources

Sober Living Homes*

*Partial List

NAME	CONTACT#	GENDER	COST	LOCATION
2ND STREET	714 483-7051	COUPLES	\$540 MONTH / \$145 WEEK	GARDEN GROVE
2ND STREET	714 483-7051	MALE	\$540 MONTH / \$145 WEEK	GARDEN GROVE
GUY'S SOBER HOUSE	(GUY) 714 600-1102	MALE	\$500 MONTH / \$150 WEEK	ANAHEIM
ACTION ALLIANCE	714 626-0295	CO-ED	\$150 A WEEK	ANAHEIM
ACTION ALLIANCE	714 626-0295	CO-ED	\$150 A WEEK	GARDEN GROVE
ACTION ALLIANCE	714 626-0295	CO-ED	\$150 A WEEK	SANTA ANA
ACTION ALLIANCE	714 626-0295	MALE	\$150 A WEEK	SANTA ANA
AGAPE HOUSE	(KIM SHAFFER) 949 350-4822	MALE	\$1200-\$1500 MONTH / \$250 WEEK	COSTA MESA
AGAPE HOUSE	(KIM SHAFFER) 949 350-4822	FEMALE	\$900-\$1600 MONTH / \$200-\$300 WEEK	COSTA MESA
ALLEN RECOVERY	(CAROLE) 714 600-9289	MALE	PRICE VARIES	ANA / G.G. / S.A. /WESTMN - NO MAT
ARK SOBER LIVING	(TREVOR) 805 312-3820	MALE	\$1000 MONTH / \$250 WEEK	FOUNTAIN VALLEY
ARK SOBER LIVING	(TREVOR) 805 312-3820	MALE	\$1200 MONTH / \$300 WEEK	HUNTINGTON BEACH
ARK SOBER LIVING	(TREVOR) 805 312-3820	MALE	\$900 MONTH / \$225 WEEK	WESTMINSTER
ASHLAND HOUSE	949 460-0375	FEMALE	PRICE VARIES	LAGUNA HILLS
BEST SOLUTIONS	(TIM) 949 228-4207	FEMALE	\$900 MONTH / \$225 WEEK	LAGUNA NIGEL
BEST SOLUTIONS	(TIM) 949 228-4207	FEMALE	\$900 MONTH / \$225 WEEK	LAKE FOREST
BEST SOLUTIONS	(TIM) 949 228-4207	MALE	\$900 MONTH / \$225 WEEK	LAKE FOREST
BEST SOLUTIONS	(TIM) 949 228-4207	MALE	\$900 MONTH / \$225 WEEK	SAN JUAN CAPISTRANO
BLAKE HOUSE	(BERRY) 949 891-3213	6 MENS / 1 CO-EDS	\$600 MONTH	STANTON / GARDEN GROVE
BRIGHTER PASTURES	(ELIZABETH) 949 524-7393	FEMALE	\$1300 MONTH / \$325 WEEK	HUNTINGTON BEACH
BRIGHTER PASTURES	(ELIZABETH) 949 524-7393	FEMALE	\$1500 MONTH / \$375 WEEK	HUNTINGTON BEACH
BROADWAY HOUSE	(STEVE)	MALE	\$125 WEEK	SANTA ANA
CHADWICK (BUCKEYE)	(MATT) 631 747-0760	FEMALE	\$1500 MONTH / \$375 WEEK	COSTA MESA
COMMON HOUSE	(TONY) 330 703-9584	FEMALE	\$1200 MONTH	ANAHEIM / COSTA MESA
CONCEPTS	714 865-6762	MALE	\$120 WEEK	CYPRESS



Community Resources

[Help Me Grow](#)

Resources for pregnant and parenting persons
(866)476-9025 <https://www.helpmegrowoc.org/>

[OC Navigator](#)

Online source for mental wellness, family safety, housing, legal help, postpartum resources
https://ocnavigator.org/m/ocn/272?resource_id=103108166

[Family Wellness Plans](#) (formerly Plans of Safe Care)

Resources to strengthen the family unit and keep kids safely at home
<https://everyparentoc.org/providers/plans-of-safe-care/>



SESSION I & II: RECORDINGS AND SLIDES

SESSION I: "The Lenses of Addiction"
featuring Dr. Mario San Bartolome



Recording



Slides



SESSION II: "The Effects of Stigma on Service Access and Engagement"
featuring Ms. Stephanie Jeffcoat and Dr. Heather Briscoe




Recording



Slides



43

Orange County 2nd Annual Summit: Improving Care for Families Affected by Perinatal Substance Use

Oct 24, 2024

9:00am - 4:30pm

Registration
NOW OPEN!



Scan to Register

Location:

OC Behavioral Health
Training Center

750 The City Drive South, #130
Orange, CA 92868

Attendees can expect to...

- Learn about the progress Orange County has made towards improving outcomes for families affected by perinatal substance use
- Participate in a strategic planning session aimed at sustaining Orange County's Family Wellness Initiative
- Connect with partners across systems who are passionate about seeing outcomes improve for the families of Orange County.

44

The Orange County Family Support Task Force Family Wellness Initiative



Valuing their role. Keeping them together. Supporting their recovery.

**Download the latest Task Force brief on the
Orange County Family Wellness Initiative**



Scan to Download

**For more information on the
Task Force or to be added to
their mailing list, contact:**

Task Force Co-Leads

Dianna Daly: DiannaMDaly@gmail.com

Kristen Stits: Kristen.Stits@ssa.ocgov.com